Student Resource Center (Library) Outcomes 2019-20

Library Outcomes

1. Provide the NCTA students with needed library resources to be successful students
2. Provide NCTA Faculty and Staff with the tools needed to be successful
3. Increase traffic to the library
4. Develop and continue to improve a career service center in the library
5. Professional Development

Assessment Tools	O1	O2	O3	O4	O5
Offer Library orientation classes to help students be more aware of resources available	A	A	A		
Devise a system to make the delivery of textbooks easy	X		X		
Offer additional resources to bring traffic to library	X	X	X	X	
Inter-Library Loans for students and Faculty and Staff	A				
Publish jobs in the career center, online and email	X	X	X	X	
Participate in webinars and other professional development					X
Assist faculty with library services such as scanning		X			
A= Assessment Data Collected; X chance to experience/learn/support					

Evidence:

1. **Provide the NCTA students with the needed library resources to be successful students**
   a. In 2019-2020, there were five total orientation classes offered to NCTA students.
      i. 76 total attendance
      ii. Five classes attended
   b. 2019-20 Interlibrary Loans were down this year- attributed to the early dismissal from COVID-19.
      i. Nebraska Library Commission- 7 loans
      ii. UNL Libraries 19 loans
      iii. The Vet Dept., had request some books be added to the Reserves shelf, this helps students, who can't afford some expensive books. The "Reserves Section," This service allows all students to equal access. In the past, we were unable to help students, due to budget reduction. Ag Business also requested this service.
   c. Devise a system to make delivery of textbooks easy
      i. Assessed what worked and what did not, and reworked the system, crafting a new policy.

Outcome: I wish more faculty members bring their students, even though they might be in the second year for a refresher course in library orientation. They could learn about anything new we might have added since their first orientation.

2. **Provide NCTA Faculty and Staff with the tools needed to be successful**
   a. The library provides assistance in interlibrary loans for faculty
   b. Services such as scanning, copying, transferring VHS to DVDs are provided for the faculty
   c. Book Ordering
   d. Lamination

Outcome: This is the part where the library helps the campus community with making their jobs easier by providing whatever we can. It also helps us build good relationships with other departments.

3. **Increase traffic to the library**

Library Visits

	2019-20	2018-19
August	87	106
September	268	188
October	199	260
November	108	215
December	154	82
Jan	142	209
Feb	203	156
March	98	118
April	NA	251
May	NA	17
June	16	25
July	NA	42
Total	**1,275**	**1,669**

Note: The total visitations for the year 2019-20 was around 1,275 users, compared to 1,669 patrons in the 208-19 academic year. Probably the decline is due to the short academic year.

a. Dr. Massengale's Archives have been added and are easily available for student and faculty/staff use
b. Moved the alumni room to the library
c. Package pickup in the library
    i. Devised a system to improve the delivery of packages to students

Outcome: Once we finish both rooms, it will be a nice show place for the Alumni room and the Archives room. Since most of the visitors will going through the Massengale side first. I am really pleased how it will look. Because I already have the finished image in my mind.

Regardless of where the students gather to study {main library; Vet Hospital library; Aggie West library ; or the Hospital Study room} , all these areas have resources for students' use. Throughout the campus students have all the resources to succeed in their studies. {This statement from last year is still true}.

Moreover, we have been adding to {Vet Hospital library and Aggie West library} some duplicate books that we got from the Business Dept. and another donation from the Bookstore. Duplicate periodicals such as: Successful Farming; Cattle Business Weekly, Bovine Veterinarian, etc., are regularly delivered to each library.

4. **Develop and continue to improve a career service center in the library**
    a. Student emails collected and job offerings sent
    b. Assistance with internship applications and resume writing

Outcome: I think some students are still not aware or they just don't take advantage of the career center, I plan on emailing them at the start of the fall session, and I also will show them the location during library orientation.

5. **Professional Development**
    a. **Wed, Jul 22, 2020 10:00 AM - 11:00 AM CDT**
    "Winning the Customer Experience: Enhancing Field Service with Knowledge Management "

b. **Thu, Jul 16, 2020 3:00 PM - 4:00 PM CDT**
   for "Hello? Is it eRecords your Patrons are Looking for?: Making eRecords more Findable"
c. **Wed, Jul 8, 2020 10:00 AM - 11:00 AM CDT**
   "NCompass Live: Here's What Python Does for Us: What Can it Do for Your Library?".
d. **Tuesday, June 16, 2020 , at 2:00 pm, ET**
   Unlock a world of online resources with your FirstSearch/WorldCat Discovery subscription
e. **Tuesday, June 2, 2020 | 2:00 – 3:00 PM ET**
   Put Those Databases to Work! Strategies to Get Materials Flying Off Virtual Shelves
f. **Date Time: May 15, 2020 01:00 PM Central Time (US and Canada)**
   "Working Together on Planning, Policy and Legal Issues for Reopening a Public Library: The Board, the Attorney and the Librarian".

Outcome: the webinars help us stay informed about what's happening in the library world. We also use any new information to help students and faculty members in their respective requests.